

BridgeHead MailStore™

Email Archiving for Your Healthcare Organization

BH MailStore® is the long-term solution for cost effectively managing email data within your hospital.

KEY BENEFITS

- ▶ *Reduces the TCO of your Microsoft Exchange system*
- ▶ *Increases the productivity of your user base*
- ▶ *Simple and effective deployment – rapidly delivers value back to the organization*
- ▶ *Creates seamless stub files to reduce content footprint in Microsoft Exchange*
- ▶ *No need to train users*
- ▶ *Creates a self-protecting archive*
- ▶ *Indexes and centralizes content, providing easier regulatory control*
- ▶ *Reduces the number of Exchange servers required*

Intelligent email archiving

These days email is a mission-critical business tool for healthcare organizations, second only to the clinical systems they depend on to provide quality patient care. As email volumes continue to grow, so do the costs associated with maintaining email content and the risks associated with service failures.

Not only are users creating more content, organizations are often faced with the need to retain email messages for prolonged periods of time for regulatory reasons, turning the average email system into a data warehouse of critical business information.

BridgeHead MailStore™ makes email data more manageable by moving older content from the messaging system to a more appropriate long-term storage location. At the same time all content is fully indexed without impacting the end user's day-to-day activities. And because the content is searchable, organizations are able to easily access data when needed.

Controlled mailbox size = managed backup

Organizations can use archiving to control or limit the size of each user's mailbox, which makes the mail system better suited for its core task – messaging – instead of acting as a data warehouse. A more efficient mail system is also less likely to corrupt or suffer from other performance issues. Therefore, backups can be completed in a reasonable timescale and, more critically, can be restored from a disaster in an acceptable time frame. BH MailStore® does more than just move content to the archive, it also de-duplicates and compresses data so that it requires as little storage as possible.

Easy access to archived data

Once data has been moved to the archive it is easy to access. In fact, there is no difference between accessing archived messages or unarchived ones. Seamless pointers [stub files] can be placed in the original location so that users cannot tell that files have been moved [and, thus, no training is required]. This is true for messages in Microsoft Outlook, Outlook Web Access and mobile devices.

Solve your PST problems

Many organizations have attempted to manage the growth of their messaging systems by setting mailbox limits and using PST files. However, as PST files are not centrally controlled, they are far too easily lost or deleted, often placing strain on the IT department should issues arise. Additionally, if even the smallest change is made to a PST, the whole file must be backed-up, placing unnecessary strain on resources.

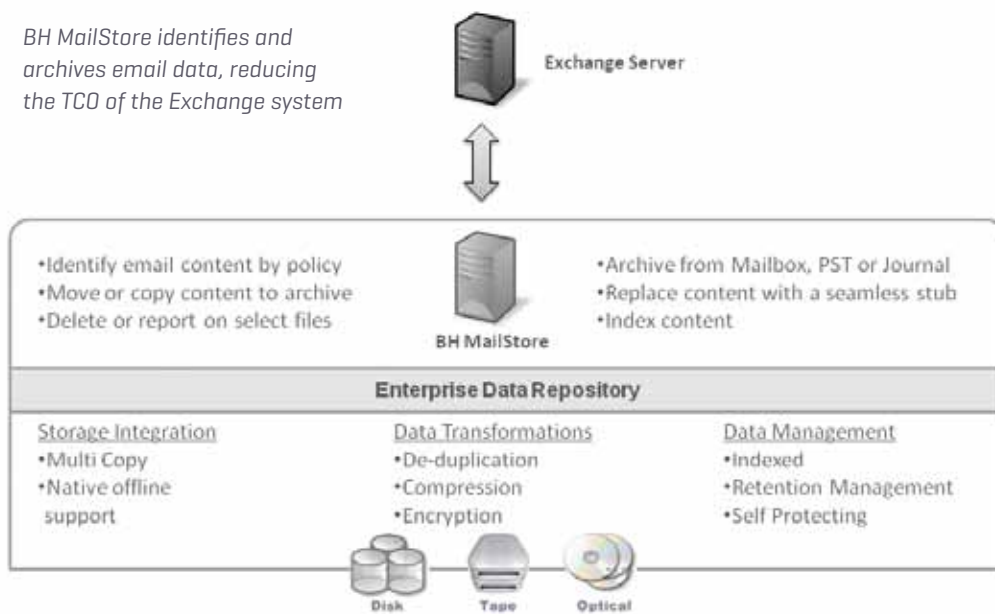
With BH MailStore, users will no longer need to use PST files as the archive provides a safer way of moving content from the mail server. Once the contents of PST files have been ingested into the archive, control is regained over the data and the PST files themselves can be removed.

All archived content resides in one management system

BH MailStore is just one component of BridgeHead's set of data archiving solutions. Archived email messages can reside alongside data from PACS, scanned documents, unstructured file content and SharePoint in the same environment. All of this content can be held cost effectively in the most appropriate storage tier and can all be compressed, de-duplicated, encrypted and indexed. And, with BridgeHead's federated search functionality, data across all systems can be searched from a single entry point.

Compliance and eDiscovery

Any single email, either from a server or a PST file, could prove to be an important data point in terms of regulatory compliance or eDiscovery. So most organizations maintain all of their email for a fixed period of time. With a messaging system alone this is often not viable due to the costs associated with storing these items. With BH MailStore, however, all content is fully indexed and resides in a central repository (including the content of PST files). As a result, eDiscovery or any other organization search, is fully facilitated and enabled. eDiscovery requests that used to take weeks to achieve – if they could be achieved at all – can now be completed in minutes.



Key features of BH MailStore:

- ✓ BH MailStore can archive content from: Exchange 2010; Exchange 2007; Exchange 2003
- ✓ Supports Outlook, Outlook Web Access and Outlook Mobile Access
- ✓ Stores content on a wide variety of storage systems, including offline
- ✓ Archives content from mailbox, journal and PST files
- ✓ Easy to use rules engine allows for quick creation of archiving policy
- ✓ Compresses, de-duplicates, indexes and encrypts content
- ✓ Copies content to multiple locations
- ✓ Allows PST files to be located, identified, migrated and eradicated

For more information on how BridgeHead Software can help lower the cost and administrative burden of managing your healthcare data, contact us at: info@bridgeheadsoftware.com or visit us at www.bridgeheadsoftware.com



BridgeHead Software, the Healthcare Storage Virtualization (HSV) company, offers a scalable, future-proof platform to overcome rising data volumes and increasing storage costs while delivering peace of mind around the access, availability and protection of critical electronic patient data.

Trusted by more than 1,000 hospitals worldwide, BridgeHead Software solves healthcare organizations' backup, recovery and archiving challenges. BridgeHead's HSV solutions are designed to operate with any hospital's chosen software applications and storage hardware, regardless of vendor. This presents healthcare organizations with more choice, flexibility and control over the way data is accessed, protected and managed. The net effect – better utilization of hardware resources and, more importantly, the efficient distribution, availability and use of vital healthcare data.

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